



Commissioners for Oaths

41 North Road, Southall
Middlesex UB1 2JL
DX: 52258 Southall 2
Tel: 020 8813 8996

Fax: 020 8813 8555 (Family)

Fax: 020 8813 8559 (Criminal & All Other Matters)

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24-HR EMERGENCY NUMBERS: 07956 279170 or 07956 867370

Jung & Co Client Satisfaction Questionnaire

Client Name		File Reference	
Fee Earner			
Date sent out		Date returned	

		Strongly Agree	Agree	Don't know	Disagree	Strongly Disagree
1	Did you find our service overall satisfactory	5	4	3	2	1
2	Did we give you information that was easy to understand	5	4	3	2	1
3	Did you find us helpful and friendly	5	4	3	2	1
4	Did you feel that you got clear legal advice	5	4	3	2	1
5	Did we keep you up-to-date with the progress of your case	5	4	3	2	1
6	Did we understand your needs	5	4	3	2	1
7	Do you understand why/how we store your personal data & for how long	5	4	3	2	1
8	Would you recommend us to someone else If not are you willing to say why ?	5	4	3	2	1

Please record any general comments below